

Shower spa

GET THE SPA EXPERIENCE AT HOME



heilsa

ultimate rain and massage shower spa

Installation Guide and User Manual

CTC#: 199-2195

Model#: 8TJP004CHR

Please read and save this guide before using your shower spa.
Store the guide in a safe place for future reference.

IMPORTANT

If you have any problems with this unit or there are missing or damaged parts, please call toll free: 1-800-459-4409 (8:30am to 5:00pm EST). DO NOT RETURN THE UNIT TO THE PLACE OF PURCHASE before calling the toll free number above.

1. This unit is not suitable for fiberglass or acrylic showers.
2. Carefully check the unit prior to installation to ensure there is no damage. Installing a damaged unit will void the warranty. Do not dispose of any packaging until you are satisfied with this product.
3. Your installation must comply with all local plumbing building codes.
4. Have a qualified tradesman do or approve your plumbing installation.
5. Protect the entire surface during installation.
6. Always wear safety goggles and gloves in order to avoid personal injury.

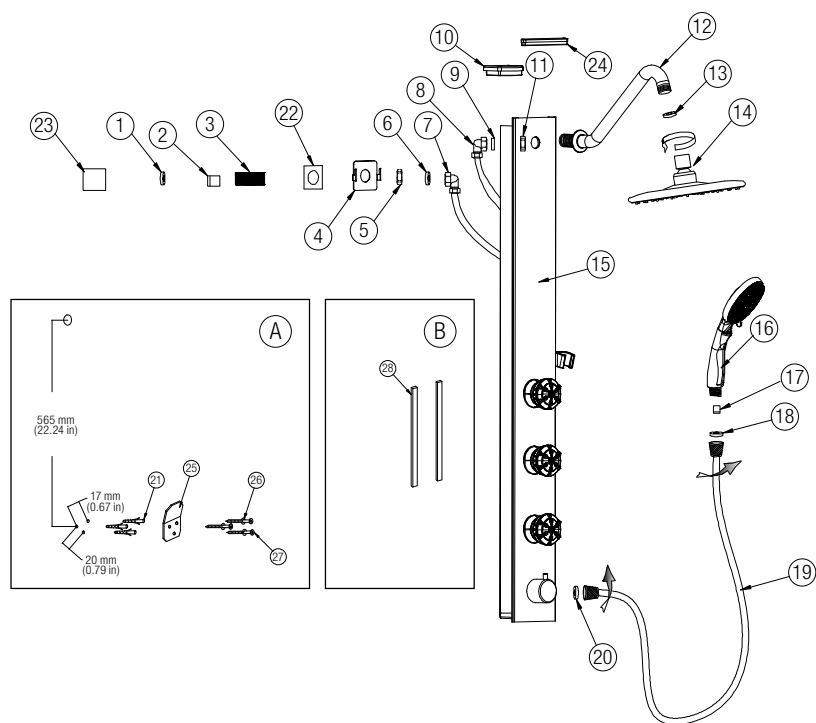
TOOLS REQUIRED

- Adjustable wrench
- Carpenter's square
- Tape measure
- Pencil
- Electric drill
- Drill bit 7mm or ¼"
- Phillips screw driver

DANGER

Do not place electrical appliances close to the shower enclosure.

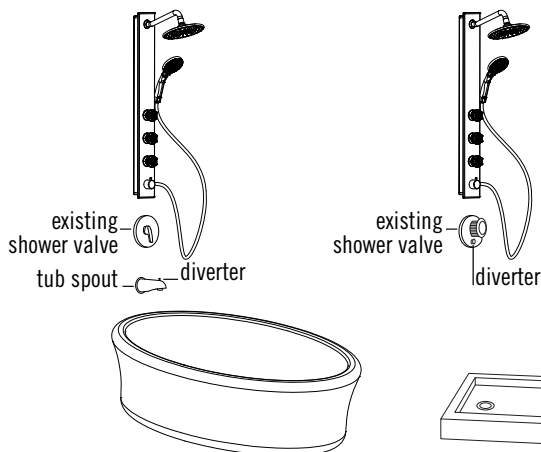
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| 1. Mesh gasket | 10. Top cover | 20. Rubber washer |
| 2. Check valve | 11. Nut | 21. Wall anchors |
| 3. Brass connector | 12. Shower arm | 22. Double sided tape |
| 4. Stainless steel mounting bracket | 13. Rubber washer | 23. Teflon tape |
| 5. Nut | 14. Shower head | 24. Stainless steel cover |
| 6. Restrictor | 15. Shower column | 25. Bottom bracket |
| 7. L-fitting | 16. Hand shower head | 26. Stainless steel washers |
| 8. L-fitting | 17. Check valve | 27. Screws |
| 9. Rubber washer | 18. Rubber washer | 28. Double sided tape |
| | 19. Hose | |

INSTALLATION

This unit is designed to be installed using your existing plumbing. Your shower valve, diverter valve or diverter tub spout will be used in its current position and will operate as it was used before with your current shower head.



This unit can either be installed with **Option A: double sided tape** or **Option B: bottom bracket and screws**. In both cases, the weight of the unit is carried by the stainless steel mounting bracket. The double sided tape and the bottom bracket avoid the possibility of the unit swinging during operation.

1. Remove top cover (10) and stainless steel cover (24) from shower column (15). Fig. A.
2. Remove nut (11) from shower arm (12). Fig. B.
3. Secure shower arm (12) to shower column (15) using nut (11). Fig. C & D.
4. Place rubber washer (9) into L-fitting (8). Fig. E.
5. Connect L-fitting (8) to shower arm (12). Fig. F.
6. Please check that the pre-assembled rubber washer (13) has not become loose and is in shower head (14), as per Fig. G.
7. Screw shower head (14) on to shower arm (12). Fig. H.

FIG. A

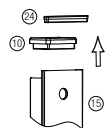


FIG. B

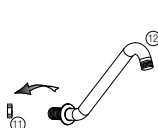


FIG. C

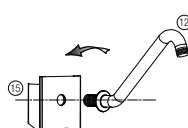


FIG. D

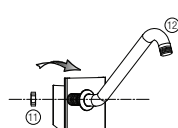


FIG. E

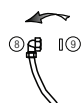


FIG. F

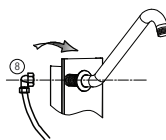


FIG. G

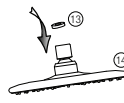


FIG. H



8. With your shower valve CLOSED, remove your existing shower arm from the wall using a wrench and turning it counter-clockwise.
9. As per Fig J, put Teflon tape (23) on the shorter threaded end of the brass connector (check valve end). Check valve (2) comes pre-installed in brass connector (3). Fig. I. Install the brass connector (3) to wall, protecting the threads with a rag if necessary to avoid damaging the threads using the mesh gasket (1). Make sure that the check valve end (shorter thread) goes towards the wall. If the brass connector is installed reversed there will be NO WATER FLOW.
10. Clean the wall around the brass connector (3) thoroughly with a dry cloth. Peel paper backing of the factory pre-installed double sided tape (22) on the stainless steel mounting bracket (4). Fig. K. Place the stainless steel mounting bracket (4) on the brass connector (3) and adhere upright to the wall. Fig. L.
11. Secure and tighten nut (5) on brass connector (3). Fig. M.

FIG. I



FIG. J

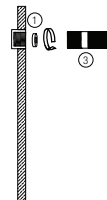


FIG. K



FIG. L

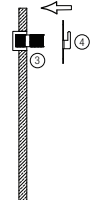
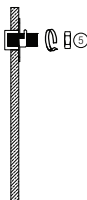


FIG. M



Option A: Double sided tape installation

- 12A1. Connect L-fitting (7) to brass connector (3) with restrictor (6). Fig. OA.
- 12A2. With a dry rag, thoroughly clean the wall between the brass connector and the shower valve.
- 12A3. Peel the paper backing from double sided tape (28) on back of column. Fig. PA.
- 12A4. Hang shower column (15) on the stainless steel mounting bracket (4) through holes in column. Position column vertically level, then apply pressure to main body to firmly adhere mounting tape to wall. Fig. QA.

FIG. OA

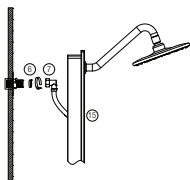


FIG. PA

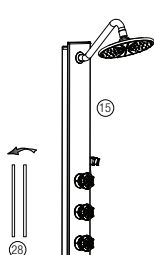
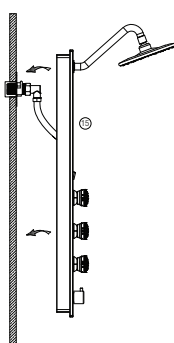


FIG. QA



Option B: Bottom bracket and screws

- 12B1. Mark the drill holes $\varnothing \frac{1}{4}"$ (0.635 cm) as shown in Fig. NB. The three holes consist of two holes drilled side by side, 0.67" (1.7 cm) apart from the center of each hole with the center line running between them. The third hole is drilled on the center line 0.79" (2 cm) below the first two holes. The upper two holes should be drilled below the shower pipe, 22 $\frac{1}{4}"$ (56.5 cm) from the center of the top two holes to the center of the inlet pipe.
- 12B2. Insert wall anchors (21) in pre-drilled holes. Secure bottom bracket (25) to wall with screws (27) and stainless steel washers (26). Fig. OB.
- 12B3. Connect L-fitting (7) to brass connector (3) with restrictor (6). Fig. PB.
- 12B4. Hang shower column bottom (15) on the bottom bracket (25) first, then hang the shower column (15) on stainless steel mounting bracket (4) through holes in shower column. Fig. QB.

FIG. NB

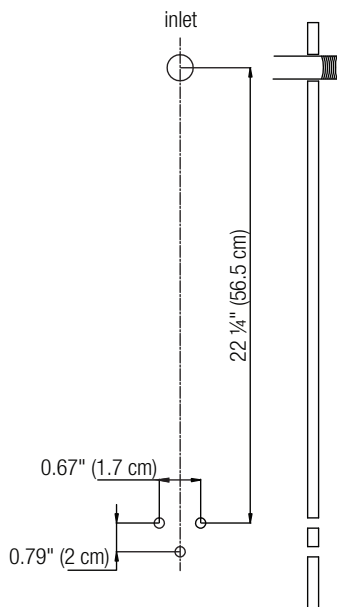


FIG. OB

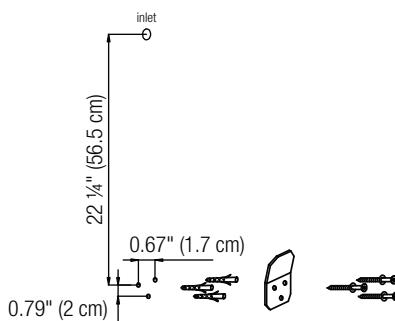


FIG. PB

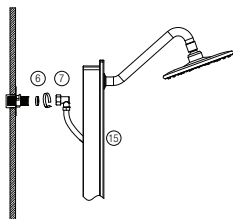
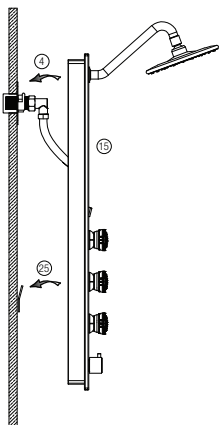


FIG. QB



13. Replace top cover (10) and stainless steel cover (24) on shower column (15). Fig. R.
 14. Attach long flexible shower hose (19) to column body (15) and hand shower head (16) with rubber washers (20) (18). Check valve (17) comes pre-installed in hand shower. Fig. S.

FIG. R

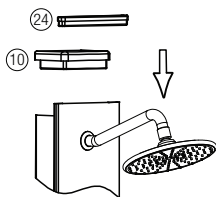
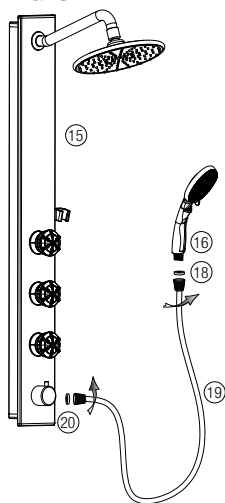


FIG. S



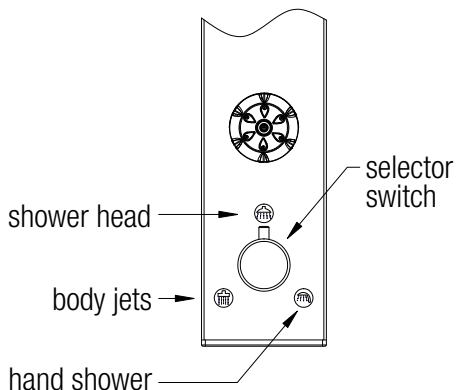
NOTE: Make sure that none of the hoses are bent or kinked after final installation. Check water connections for proper flow; make sure there are no leaks. Do not forget to use the rubber washers to prevent leaks on the connections. If you find that water pressure or volume is low, clean the mesh gaskets (1).

OPERATION

To use the shower panel, open your shower valve (as per your normal use), flip the diverter valve on the shower valve or on the tub spout to redirect water from the toe tester or tub's spout to the shower.

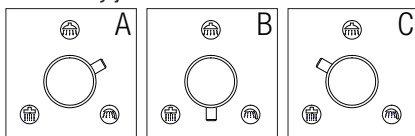
Use selector switch shown to the right to choose between the three single use options:

1. Shower head
2. The hand shower
3. The body jets



You can also choose three more combined use options by placing the selector in between the icons, this way you can use:

4. The shower head and the hand shower COMBINED (A)
5. The hand shower and the body jets COMBINED (B)
6. The body jets and the shower head COMBINED (C)



Adjust water temperature and pressure using your existing shower valve.

TROUBLESHOOTING

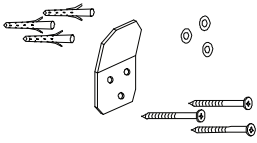


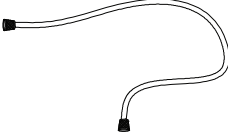

1. Ensure rubber washers (9, 13, 18, 20) are properly installed to avoid leaks.
2. Make sure you drill holes according to the instructions, and secure the panel on the bottom bracket (25).
3. If you find that water pressure or volume is low, clean the mesh gaskets (1).
4. If there is no water flow, check the brass connector as it might have been installed reversed. Check step 9 of the installation guide.

CARE AND MAINTENANCE

- After use, rinse the shower column with water using the hand shower to remove any soap deposits.
- Never use abrasive cleaners as they will scratch the finish.

It is the responsibility of the installer/owner to determine specific local code compliance prior to installation of the product. Quality Craft makes no representation or warranty regarding, and will not be responsible for any code compliance. Quality Craft does not warrant connections of water supply fittings and piping, or fill systems. Nor is it responsible for damage to the shower panel which occurs during any installation procedure.

REPLACEMENT PARTS

PART CODE	DESCRIPTION	QTY	
GL1001 (assembly pack)	screws	3	
	stainless steel washers	3	
	wall anchors	3	
	mounting bracket	1	
GL1002	rubber washer for hand shower	2	
GL1003	valve cartridge	1	
GL1004	hand shower hose	1	
GL1005	hand shower head	1	

1-YEAR HOME USE WARRANTY

This unit is warranted to the original purchaser to be free of defects in material and workmanship for one (1) year from the date of purchase. This warranty does not extend to commercial or institutional use or installation. Quality Craft will repair or replace, at its option, the unit or its equipment in accordance with the following terms and conditions.

WARRANTY LIMITATIONS

Our warranty does not cover defects, damage, or failure caused by the common carrier, installer, user, or other person, or resulting from, without limitation, any of the following: careless handling (lifting unit by plumbing, abrading finish, etc.); modification of any type for any reason (including modification to meet local codes); improper installation (including installation not in accordance with instructions and specifications provided with the unit); connections supplied by the installer of the equipment; improper voltage supply or unauthorized electrical modification; misuse; incorrect operation, or lack of proper routine maintenance; operation of the unit without specified minimum amount of water or at inappropriate water temperature; use of abrasive or improper cleaners; or acts of God, such as lightning, floods, earthquakes, etc.

In addition, Quality Craft WILL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES or losses arising from any cause (e.g., water damage to carpet, ceiling, loss of use, etc.) including its own negligence; damages to, respecting, or resulting from: plated parts when chemicals are used in or on the unit; optional equipment not manufactured by Quality Craft or defects that should have been discovered before installation. This limited warranty does not include: labor, transportation, or other costs incurred in the removal and/or reinstallation of the original unit and/or installation of a replacement unit; any costs relating to obtaining access for repair; or loss of use damage, including loss of sales, profit or business advantage of any kind under any circumstances.

If you have a problem with your unit before installation please return to place of purchase. If you have a problem with your unit during or after installation; please call Quality Craft Customer Service at 1-800-459-4409 (8:30am to 5:00pm EST) or through our website at www.qualitycraft.com.

WARRANTY CLAIM PROCEDURE

If a claimable defect occurs, please fill out a claim form through our website at: www.qualitycraft.com or contact our customer service department at 1-800-459-4409 (8:30am to 5:00pm EST).

Before you make your claim call, please make sure you have:

1. The description of the shower spa
2. Proof of sale
3. Details regarding the defect
4. Name and address of the owner and installer

Claims must be filled out in writing and returned within six (6) months of appearance of defect. Failure to comply with this stipulation will make the warranty null and void. We reserve the right to a thirty-day (30) delay following receipt of claim in which to inspect the product. We assume no responsibility for labor costs or removing/replacing a previously installed product or transportation or return of a product.

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